

From: [REDACTED]
To: [REDACTED]
Subject: RE: Telstra Device Compliance with ECS Determination - [REDACTED]
[SEC=OFFICIAL]
Date: Tuesday, 14 January 2025 2:37:19 PM
Attachments: [image001.png](#)
[image002.png](#)
[image003.png](#)
[image004.png](#)
[image005.png](#)

CAUTION: This email is from an external sender. Do NOT click on links or open attachments unless you recognise the sender and KNOW the content is safe. If you are in doubt, please contact the Corporate Service Desk.

Happy New Year Angela!

The [REDACTED].

Regards, [REDACTED]

General

From: [REDACTED]
Sent: Tuesday, 14 January 2025 10:45 AM
To: [REDACTED]
Subject: RE: Telstra Device Compliance with ECS Determination - [REDACTED]
[REDACTED] [SEC=OFFICIAL]

[External Email] This email was sent from outside the organisation – be cautious, particularly with links and attachments.

Good morning, [REDACTED]

I hope you had a wonderful break. I just left a message on your mobile. [REDACTED]

Thank you

Regards

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

Work days: Mon. Tue. Wed. Thu.

Australian Communications and Media Authority

[REDACTED]
[REDACTED]

acma.gov.au



The ACMA acknowledges the Traditional Owners of Country throughout Australia and their continuing connection to land, culture and community. We pay our respects to Elders past, present and future.

General

From: [REDACTED]
Sent: Friday, December 20, 2024 6:07 PM
To: [REDACTED] <[REDACTED]@acma.gov.au>; [REDACTED] <[REDACTED]@acma.gov.au>
Cc: [REDACTED] <[REDACTED]@acma.gov.au>
Subject: RE: Telstra Device Compliance with ECS Determination - [REDACTED]
[REDACTED] [SEC=OFFICIAL]

CAUTION: This email is from an external sender. Do NOT click on links or open attachments unless you recognise the sender and KNOW the content is safe. If you are in doubt, please contact the Corporate Service Desk.

Hi [REDACTED]
Sorry about the late reply – scrambling to get through the must do list before closing up shop for the year.

[REDACTED]
[REDACTED]
Phones that emergency camp-on to a network do provide the IMEI information but the device blocking only stops devices making non-emergency voice calls, data sessions and SMS. Emergency camp-on calls from blocked devices are not stopped. We've also followed up the supplier testing of these two types of device. The Flip 4 (Z2336T) phone was tested to S042.1 2020 by an accredited test body. The 2020 version mandates testing across all carriers and supported technologies. [REDACTED]

[REDACTED]
The [REDACTED] was tested to S042.1 2018 by an accredited test body. The 2018 version did not mandate testing across all carriers and supported technologies. The device was launched by Telstra on 20 July 2021. The 2018 version of S042.1 was acceptable at that time for RCM compliance purposes. [REDACTED]

[REDACTED] As noted below, we have tested this device to confirm that it is compliant for emergency calling on the Telstra network and emergency camp-on to other networks. I'm away until 14 January and will be in NZ for much of that time, but if there's anything especially urgent, then please feel free to send me an SMS.

Happy holidays!

Regards, [REDACTED]

General

From: [REDACTED] <[REDACTED]@acma.gov.au>
Sent: Friday, 20 December 2024 2:46 AM
To: [REDACTED] <[REDACTED]@acma.gov.au>; [REDACTED]
Cc: [REDACTED] <[REDACTED]@acma.gov.au>
Subject: RE: Telstra Device Compliance with ECS Determination - [REDACTED]
[REDACTED] [SEC=OFFICIAL]

[External Email] This email was sent from outside the organisation – be cautious, particularly with links and attachments.

Hi [REDACTED], could you also please advise if a phone will send the IMEI when making a call in a Limited Service State/Emergency Camp-on? [REDACTED]

[REDACTED] Could you please advise if that is the case.

Thanks

[REDACTED]
[REDACTED]
[REDACTED]

Australian Communications and Media Authority

[REDACTED]
[REDACTED]
[REDACTED]

acma.gov.au

General

From: [REDACTED] <[\[REDACTED\]@acma.gov.au](mailto:[REDACTED]@acma.gov.au)>

Sent: Thursday, December 19, 2024 4:54 PM

To: [REDACTED]
[REDACTED] <[\[REDACTED\]@acma.gov.au](mailto:[REDACTED]@acma.gov.au)>

Cc: [REDACTED] <[\[REDACTED\]@acma.gov.au](mailto:[REDACTED]@acma.gov.au)>

Subject: RE: Telstra Device Compliance with ECS Determination - [REDACTED]
[REDACTED] [SEC=OFFICIAL]

Thanks [REDACTED]

[REDACTED]
[REDACTED]
[REDACTED]

[REDACTED] Our office shuts down from 25 December 2024 until 1 January 2025 (inclusive) however staff from the team (including myself) will be available before and after those dates.

Thank you

Regards

[REDACTED]
[REDACTED]
[REDACTED]

Work days: Mon. Tue. Wed. Thu.

Australian Communications and Media Authority

[REDACTED]
[REDACTED]
acma.gov.au



The ACMA acknowledges the Traditional Owners of Country throughout Australia and their continuing connection to land, culture and community. We pay our respects to Elders past, present and future.

From: [REDACTED]

Sent: Thursday, December 19, 2024 4:27 PM

To: [REDACTED] <[\[REDACTED\]@acma.gov.au](mailto:[REDACTED]@acma.gov.au)>

Cc: [REDACTED] <[\[REDACTED\]@acma.gov.au](mailto:[REDACTED]@acma.gov.au)>; [REDACTED]
[REDACTED] <[\[REDACTED\]@acma.gov.au](mailto:[REDACTED]@acma.gov.au)>

Subject: RE: Telstra Device Compliance with ECS Determination - [REDACTED]
[REDACTED] [SEC=OFFICIAL]

CAUTION: This email is from an external sender. Do NOT click on links or open attachments unless you recognise the sender and KNOW the content is safe. If you are in doubt, please contact the Corporate Service Desk.

Hi [REDACTED] and team

We have not conducted any further testing of these devices since the recent amendments to the Emergency Call Service Determination came into force.

Regards, [REDACTED]



www.telstra.com

This email may contain confidential information.

If I've sent it to you by accident, please delete it immediately.

General

From: [REDACTED] <[\[REDACTED\]@acma.gov.au](mailto:[REDACTED]@acma.gov.au)>

Sent: Friday, 13 December 2024 12:28 PM

To: [REDACTED]

Cc: [REDACTED] <[\[REDACTED\]@acma.gov.au](mailto:[REDACTED]@acma.gov.au)>; [REDACTED]

[REDACTED] <[\[REDACTED\]@acma.gov.au](mailto:[REDACTED]@acma.gov.au)>

Subject: Telstra Device Compliance with ECS Determination - [REDACTED]

[REDACTED] [SEC=OFFICIAL]

[External Email] This email was sent from outside the organisation – be cautious, particularly with links and attachments.

Hi [REDACTED] as discussed yesterday, the Department has raised concerns with the ACMA about the Telstra Flip 4 phone and the Telstra Essential Smart 2.1 phone. We understand:

- these phones have been sold as replacement phones for customers that needed to replace phones under the 3G shutdown

- [REDACTED]
[REDACTED]
[REDACTED]

Regards

Australian Communications and Media Authority

[REDACTED]

[REDACTED]

[REDACTED]

acma.gov.au

NOTICE: This email message is for the sole use of the intended recipient(s) and may contain confidential and privileged information. Any unauthorized review, use, disclosure or distribution is prohibited. If you are not the intended recipient, please contact the sender by reply email and destroy all copies of the original message.

NOTICE: This email message is for the sole use of the intended recipient(s) and may contain confidential and privileged information. Any unauthorized review, use, disclosure or distribution is prohibited. If you are not the intended recipient, please contact the sender by reply email and destroy all copies of the original message.

NOTICE: This email message is for the sole use of the intended recipient(s) and may contain confidential and privileged information. Any unauthorized review, use, disclosure or distribution is prohibited. If you are not the intended recipient, please contact the sender by reply email and destroy all copies of the original message.